

# A health plan's journey to maximizing health claim recoveries



Integrity is the foundation of our subrogation services. When you make a claim payment that was not your plan's responsibility, you can count on us to identify and recover those funds when other parties are liable.



We take a unique multifaceted, end-to-end approach to subrogation. With proven solutions and a fierce attention to detail, we accelerate processes, enhance member experiences, and recover valuable claims dollars for your plan.

## Our 7-step process protects your plan's bottom line

If you aren't seeing optimal results from your current subrogation program, it's time to pivot. Here's how our full-service solution makes subrogation more efficient and effective:

### Design

You tell us your goals and pain points. After learning what's most important to you, we customize a subrogation program and engagement strategy around your unique needs.



### Implement

You can go live in as quickly as 90 days. The integration process requires only a light lift from your internal IT team. Once the claims feed is enabled, we perform a six-month sweep of past claims to identify missed opportunities.



### Identify

Using predictive analytics, database identification, and our non-responder program, we identify potential recovery opportunities. Our multi-faceted approach limits — and can even eliminate — the need for member questionnaires.



### Investigate

Our highly trained investigators gather relevant case information to determine liability, then reach out to the responsible party for reimbursement. We provide a frictionless experience for your members and providers.



### Manage

Specialized analysts monitor ongoing cases and ensure recovery rights are protected at the time of settlement. Their single system for case management eliminates siloed information.



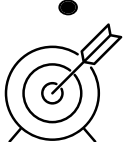
### Recover

We negotiate settlements and obtain reimbursements from all sources of recovery.



### Track

You can track results through our 24/7 online reporting suite. See open files, recovery details, and recent activity. As your needs change, we can evolve your program to achieve new goals.



## The impact of a trusted partner

**\$1B+**

recovered for clients since 2020

**25%**

Increase in PMPM recoveries due to non-responder program

**30+**

years of experience

**<1 year**

average cycle time



[Contact us](#) today to see how our four unique solutions can address the full spectrum of your subrogation needs.